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UNITED STATES INTELLIGENCE BOARD

COMMITTEE ON DOCUMENTATION

TASK TEAM VII - ANALYST COMMUNICATION

Interim Report of Task Team VII (Analyst-to-Analyst Communication)

- 1. As a result of its own deliberations and informal discussions with analysts of varying levels in State, CIA (DD/I) and DIA, the Task Team has reached certain interim conclusions concerning the problem of communication between analysts. These are based primarily on our partial investigation of the Latin American area, but we suspect that they are applicable in large part to other areas of the world as well.
 - a. There are, in fact, a surprisingly large number of mechanisms by which analysts from differing agencies collaborate and communicate. Among these mechanisms are: the USIB committees and subcommittees; the NIE mechanism; the coordination of the CIB; various task teams set up from time to time; informal analyst discussion groups, e.g., Guatemala; and the operation of normal, established liaison arrangements. Through these various mechanisms, analysts identify their opposite numbers in other agencies, exchange information and opinions, and achieve working level cooperation. Nonetheless, there is variation in the application of these arrangements with respect to both geographic and functional coverage. For crisis coverage, analyst communication normally is good; in quiet areas, exchanges are minimal.

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- b. The time factor has a very real bearing on the question of analyst communication. This factor also is closely related to the problem of secure communications that is discussed in paragraph e. Thus we find that consultation on current intelligence is very spotty--timeliness takes precedence over coordination. On the other hand, longer-range intelligence-with currently for the place of the larger range intelligence-with some exceptions is generally better coordinated.
 - c. The problem of identifying the appropriate analysts in another agency is directly related to the organizational structure of that agency or office. State, which has a straight forward geographic organization, presents little problem in comparison with CIA and DIA, which are organized on a mixed geographic and functional basis. The exchange of current organization charts would be helpful to each agency as a means of identifying the intelligence capabilities of other members of the community. Charts, however, should not be considered a tool for identifying analysts. (See paragraph (d) below). In order to avoid misuse and to overcome problems of security, organization charts should be held only in the top offices of the community and in established liaison circles.
 - d. The problem of identification has two facets. One is the identification of the <u>responsible</u> analyst at the appropriate level in the chain of command; the other is identification of the most <u>knowledgeable</u> or expert person on a particular subject, wherever he may be within an organization. The first kind of identification can usually be done, if necessary, through

established liaison channels, albeit these channels are some-

times slow and cumbersome. The second kind of identification, however, is extremely difficult and depends on the variables of individual knowledge or acquaintance. Even within agencies themselves, no organized method for this kind of identification exists, except within DIA which has now established a roster of its personnel showing the area or subject specialties and background of each individual. Rosters, however, should be considered to be intra-agency tools, grimanily for the purpose of adjusting personnel assignments to meet crisis situations. For upony, however, communication to be effective, command requirements must be maintained. Thus it is the responsible analyst who is the key in this type of communications cycle and not the analyst who might be identified as more knowledgeable. For these reasons the idea of an interagency directory of analysts skills and expertise seems of dubious value -- even if the many obstacles of its preparation and maintenance could be

tends in the direction of improved liaison arrangements and the and new tenance of additional development of more clearly established points of approved contact.

overcome. Our present thinking on this problem of identification

The problem of secure communications between agencies we provide the distribution as increased attention. It is suggested that the disdeserves increased attention.

ibution and use of the "gray" line might be examined, with a to determine it and how, it em he made view to making it more accessible to analysts. Arrange Arrangements and

now under way for secure facsimile transmission between the

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NMCC and Operations Centers in State and CIA may alleviate
this problem to some extent. In this general field particularly,
we feel, we shall, as we proceed, need the assistance and

expertise of a representative from the NSA.

| hundramental f. Individual security clearances as a means of promoting security in analyst-to-analyst communication does not appear to

present a problem in Latin America. This may, however, not be true elsewhere where more exotic types of collection efforts are employed.

nmal departmental and aguer inhibiting analyst-to-analyst communication is that of continuous. (The desire to be "first on the street"

with an intelligence item appears on occasion to have overriden

the normal decirability of achieving coordination with another

interested agency. The cumulative affect of this competition

is no erect an invisible but very real barrier to communication Weber Huler, we believe

that there countries are normally a necessary adjunct to be command barrier, of course is by no means universal but where it policy responsibility, and that he action to climinate this unhibatory exists, it is a factor of considerable account.

2. It has often been assumed that existing arrangements for analyst-to-analyst communication and collaboration were seriously deficient. For the purpose of confirming this assumption, and pin-pointing more precisely the specific areas of deficiency, the Task Team has developed a questionnaire which it is discussing with selected analysts in State, DIA and CIA concerned with Latin America. DIA has completed these discussions and State and CIA expect to do so shortly. The Task Team will then be in a position to direct its attention to specific areas for improvement, if such should emerge.

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18 18 18 18 18 18 18 18 18 18 18 18 18 1	c. Improvements should be made in the present facilities with
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	or by facsimele or similar methods.
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3. Based upon its limited survey to date of the problem, the Task Team believes the following recommendations are per Trave place to develope them we rejail to the areas:

a. Each agency should develop a directory of its available skills and expertise for its own internal use, especially and additional prints of contact for strengthening staffs in crisis situations.

b. Interagency liaison arrangements should be reviewed and strengthened. These arrangements should include a comprehensive exchange of organization charts of the production components of the agencies.

The establishment of analyst-to-analyst relationships should be included as part of the ongoing crisis contingency planning between State, Defense, and CIA.

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